

Network Connectivity Business Connect

	S	Μ	L	XL
Basic Services				
Fiber max. Down-/Upload	1 Gbit/s	1 Gbit/s	1 Gbit/s	1 Gbit/s
DSL max. Down-/Upload	500/100 Mbit/s	500/100 Mbit/s	500/100 Mbit/s	500/100 Mbit/s
Router	Fritz!Box Zyxel Bridge	Cisco ISR 1100	Cisco ISR 1100	Cisco ISR 1100
IPv4 Addresses ¹	4 static IPs included (1 freely available)	4 static IPs included (1 freely available)	4 static IPs included (1 freely available)	4 static IPs included (1 freely available)
Support ²	Support via Hotline	Direct support from Business Service Desk	Direct support from Business Service Desk	Direct support from Business Service Desk
Repair time	-	≤ 10 hours (typ.) Not guaranteed	≤ 10 hours (typ.) Not guaranteed	≤ 10 hours (typ.) Not guaranteed
Extended Services				
Firewall	-	Own firewall	WatchGuard Firebox T40	WatchGuard Firebox T270
Options				
Mobile backup ³	-	CHF 18.90 / month	CHF 18.90 / month	CHF 18.90 / month
Cable				
External Antenna (3.0m)	-	CHF 102.70-	CHF 102.70	CHF 102.70
External Antenna (4.5m)	-	CHF 143.80	CHF 143.80	CHF 143.80

¹ With IP subnets, three IP addresses are permanently assigned (network ID, router, broadcast). The remaining IP addresses are freely available.

² Support hours: Monday – Friday from 8am - 5.30pm

³ In case of failure or malfunction of the DSL/Fiber internet connection, the entire data traffic is automatically routed via the UMTS/LTE network. The static IP Addresses are taken over and so all services like server, VOIP telephony or cash registers are online continuously.